Food & Beverage Supervisor

This position will lead the food & beverage team members on shift, on a day to day basis, ensuring that an excellent service is provided, to all customers contacting, or visiting the LC.

The successful candidate will possess and be able to evidence the following personal characteristics:

- Enthusiastic, customer focused and reliable with a relentless passion for this.
- Excellent customer service approach, and always be customer focussed in all we do.
- Good communicator who can work as part of a team.
- Drive the business by pushing income and actively influencing the efficient running of costs in the department each day.
- Demonstrate the flexibility to operate effectively in a high pressure, fast changing customer focused environment.
- Understand and promote compliance with all current health and safety requirements, whilst also proactively uphold our duty of care to other team members and customers.
- To carry out cleaning duties as necessary to ensure Brand Standards are achieved in all areas.
- To support the efficient running of event and conferencing services as required.
- To assist in the identification of training needs, to carry out training of new staff and on going training of existing staff.
- Be able to maintain full product knowledge of the services available at the LC and promote them accordingly.

If you are interested in this role, please email the completed online application form to, angela.kane@the-lc.co.uk by **10th June 2012** outlining why you think you would be an outstanding success in this role.

ABERTAWE / SWANSEA